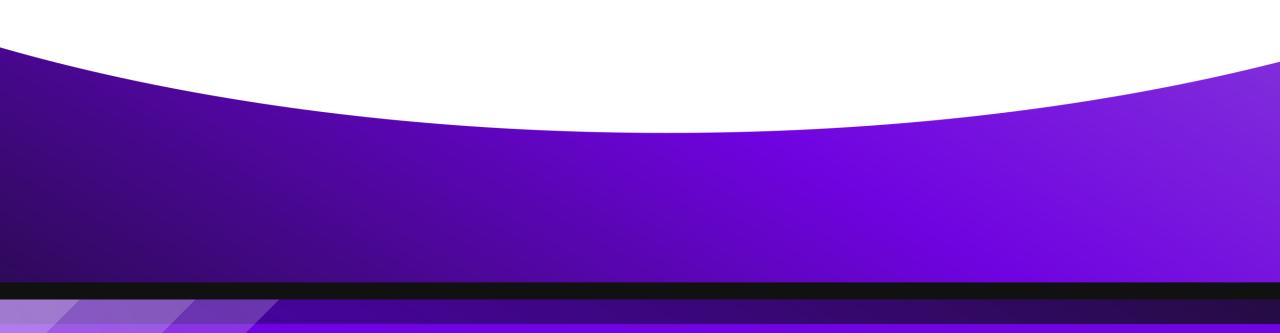
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Releasing bottlenecks: Data-driven process improvement in a large-volume endoscopy department

Background (Idea)

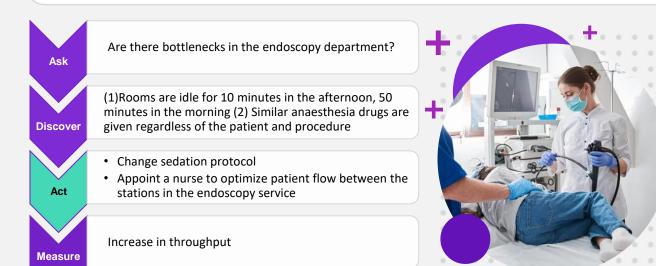
The analysis of operating hours and idle times in the endoscopy rooms suggests that their utilization could be optimized. By better managing patient flow, there is an opportunity to increase endoscopy throughput by 10%, thereby enhancing overall efficiency and increasing revenue.

Objective

Map idle times and bottlenecks within the ambulatory endoscopy process. Evaluation of variables affecting time gaps including the effect of sedatives during endoscopy

Key Results

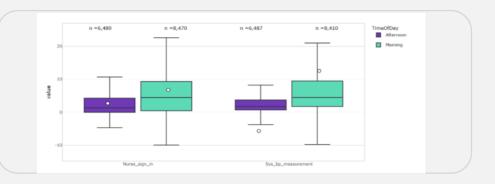
Significant variation in total procedure length and idle times Procedure length varies significantly during the workday Recovery time is not significantly affected by the number of sedatives used



VALUE / ROI \$ Impact \$135,000 Quality of Care Reduce waiting & recovery times Patient Experience Shorter process Adapt anaesthesia drugs to patient Patient Safety Staff Safety Competitive Edge **PROJECT EXECUTION** Self-Service : ADAMS Center empowered

Duration :

4 weeks from Ask to Act





Cost effectiveness of sugammadex for reversing neuromuscular block

Background (Idea)

Sugammadex was introduced to the market four years ago as a novel neuromuscular blockade reversal agent. This medication is notably more expensive than the currently used alternatives. The Head of the Operations Room sought to explore the factors influencing anesthesiologists' choice to use neuromuscular blockade reversal agents. Additionally, there is an interest in understanding the impact of these agents on short-term postoperative respiratory outcomes

Objective

Reduce the use of non-indicated, unnecessary sugammadex

Key Results

Ask

Discover

Act

Measure

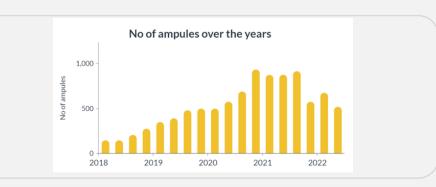
- Setting clinical criteria for sugammadex use based on institutional data (age, creatinine, total rocuronium dose).
- Providing managerial tools for monitoring sugammadex use by individual anesthesiologists.
- Significant cost savings.



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VALUE / ROI\$ Impact\$200,000Quality of CareAvoiding off-indication use of SugammadexPatient ExperiencePatient SafetyStaff SafetyCompetitive Edge

PROJECT EXECUTION Self-Service : ADAMS Center empowered Duration : 5 weeks from Ask to Act



What is the indication for sugammmadex and is it being followed by the anesthesiologists?

- Sugammmadex is given off indication
- The main criteria for using/not using is the individual anesthesiologists regardless of the patient condition

(1) A new guideline for the administration of sugammadex was defined (2) Team education (3) Monthly analysis of sugammadex administration

Monitor monitoring sugammadex use by individual anesthesiologists



Reduction of failed colonoscopy

Background (Idea)

There is a high rate of failed colonoscopies among hospitalized patients that causes unjustified load on the system. In addition, payment for those patients in one time, but if it failed they return to the clinic for a second visit but no change to cost.

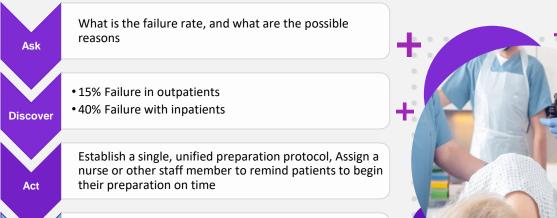
Objective

To determine the rate of failed colonoscopies in hospitalized patients To understand the potential reasons for these failures

Key Results

Measure

Reduction in the failure rate among hospitalized patients



Measure the reduction rate of failed colonoscopies



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VALUE / ROI		
\$ Impact	\$2	213,700
Quality of Care	Sho	orter time to diagnosis by weeks
Patient Experience	No	need for 2 nd colonoscopy
Patient Safety	Rec	duction in complications
Staff Safety		
Competitive Edge		
PROJECT EXECUTION		
Self-Service :	AD	OAMS Center empowered
Duration :	3 w	weeks from Ask to Measure
40%	Rate of Fa	ailed Colonoscopy (%)
30%		
20%		
10%		
0%	Inpatients	Outpatients